

Laurent Campredon

Application Manager

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Profile



IT professional with over 25 years of experience in application management, systems analysis, and IT project leadership within hospital and logistics environments. Strong expertise in SAP TM, CargoWise One (CW1), and complex business application development. Skilled at bridging the gap between business and IT, with solid experience in 2nd-level support and user training. Proven track record in standardization, migration, and rollout projects.

Methodical and reliable, I deliver high-quality results, set effective priorities, and remain focused under pressure. Fluent in German, English, and French, enabling clear and efficient communication with international teams and clients.

I am seeking a position as an Application Manager where I can leverage my expertise to enhance both business and IT processes, continue developing my skills, and actively contribute to the company's success.

Skills

Applications	CargoWise One, SAP TM 8.5 and 9.1, Jira, Confluence, SAFe 6, Service Now, SAP Solution Manager, MS Office 365, Workfront, Cherwell, Clarity, VS Code, PyCharm
Programming	Cobol, Python, SQL, PHP, Shell Scripts, HTML, GitHub, C (Palm Pilot), ABAP (basics)
OS	Unix (Aix), Windows, Linux (Debian, Cachy OS, Manjaro, RaspisOs)
Administration	Self Hosting a Nextcloud instance, website management and maintenance (PluXML)

Experience

Universitätsspital Basel (USB)

03/2025 – Today

Application Manager

- Maintenance and further development of patient service systems (patient/referrer portal, PUT terminals, bedside terminals, patient telephony, indoor navigation).
- Server administration and upgrade for Health Engine (patient/referrer portal) and indoor navigation.
- Point of contact and close collaboration with external vendors and service providers (3rd-level support).
- 2nd-level support for patients and nursing staff.

Key Success: myUSB LiveStart implementation and PUT management takeover.

DSV, Basel (after Panalpina acquisition)

06/2020 – 01/2025

Senior IT Specialist

- Responsible for CargoWise One documents development, maintenance, customization, and support.
- Creation of SQL scripts for data validation and extraction.
- Integration of Panalpina and Agility into DSV's IT landscape.

Key Success: Standardization of CW1 documents and ensuring smooth, reliable operations.

Panalpina, Basel

12/1999 – 05/2020

Project Manager / System Analyst / Software Developer

- Led the external SAP TM Output Management team.
- Managed SAP TM projects (v8.5–9.5), including output management, interface handling, and migrations.
- Conducted business process analysis and developed technical solutions (ABAP).
- Trained and supported end users worldwide.
- Developed and standardized a global order management application for sea and road freight (Cobol RS/36).

Key Success: Global rollout and standardization of SAP TM documents; successful migrations and implementations.

Groupe Arpège, Mulhouse

09/1988 – 11/1999

Software Analyst / IT Support

- Analyzed and developed pension software according to government regulations.
- Developed the sick-leave management module (AcuCobol).
- Provided internal IT support (Word, Excel, Windows, Unix, printers, etc.).

Education

SAFe	SAFe (Scaled Agile Framework) 6	2025
Python	Scientific Computing with Python	2025
ITIL	ITIL 4 Foundation	2019
SAP TM	BC400 - ABAP Workbench Basis, NET 313 - Floor Plan Manager	2014
BTS	2-years technical computer information systems degree	1986 - 1988
Baccalauréat	Baccalauréat with major in mathematics and physics, A-level equivalent	1986

Languages

French	Native language
English	Business Fluent
German	Business Fluent

Personal Data

Nationality	French
Interests	Movies, Motorcycling, Hiking, Music (playing Piano and Guitar), Skiing, Video games
Open-source projects	Sharing of own developments and software knowledge — <i>Vexed</i> (LUA, PSP), <i>Babycheck</i> (C, Palm Pilot), GIMP tutorials See: https://github.com/Laurent-Campredon/